

**SUMMARY OF LIFELINE COMPLIANCE PLAN OF TALLAHATCHIE VALLEY  
INTERNET SERVICES, LLC D/B/A TVIFIBER**

Tallahatchie Valley Internet Services, LLC ("TVIS"), has been designated as an Eligible Telecommunications Carrier ("ETC") by the State of Mississippi and the Mississippi Public Service Commission ("MPSC"). TVIS will provide Lifeline Services in the geographic area in which TVIS has been designated as an ETC. TVIS has adopted a Lifeline Compliance Plan (the "Plan"). TVIS does not anticipate making the Plan available to the public. This summary of the Plan is provided to the Universal Service Administrative Co. in accordance with its guidelines in order to participate in the Lifeline program.

**I. INFORMATION ABOUT TVIS AND THE PLANS IT INTENDS TO OFFER**

TVIS is a Mississippi limited liability company with offices located at 250 Power Drive, Batesville, Mississippi, 38606. The company began operations as a provider of high-speed broadband internet access and interconnected Voice over Internet Protocol ("VoIP") services in 2019. TVIS was authorized as an ETC in Mississippi in 2021. TVIS is doing business as and is often referred to as TVIfiber.

TVIS is a wholly-owned subsidiary of Tallahatchie Valley Electric Power Association ("TVEPA"), a non-profit rural electric cooperative that is owned by its members and is organized and existing under the laws of the State of Mississippi. TVEPA received its certificate of incorporation in 1937 and, two years later, first began providing electricity to the homes of members of TVEPA.

TVIS currently offers and provides customers in Panola County, Mississippi and anticipates providing customers in Quitman, Tallahatchie, Tunica, Grenada, Yalobusha, Calhoun, Lafayette, and Tate counties in Mississippi with low-latency broadband internet service at actual speeds of at least 1 Gbps downstream and 1Gbps upstream with unlimited

monthly usage. TVIS also offers and provides customers in Panola County, Mississippi with VoIP service providing voice-grade access to the Public Switched Telephone Network with minutes of use for local service provided at no additional charge to end users, and access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911, to the extent the local government in an eligible carrier's service area has implemented 911 or enhanced 911 systems.

At this time, TVIS plans to offer the following Lifeline plans and services, subject to state specific requirements or requests from the MPSC. These plans are offered to both Lifeline and non-Lifeline subscribers, with a discount applied to the Lifeline customer. Services will be offered on a prepaid basis, and potentially also on a postpaid basis. TVIS does not charge any installation fees or fees for equipment. The prices listed below show the basic, non-Lifeline price and the price to the consumer with the \$9.25 or \$5.25 Lifeline credit applied as applicable. All plans will likely require a monthly payment by the customer. TVIS will provide unlimited usage for the \$9.25 and \$5.25 subsidy.

TVIS is still determining the exact plans it will offer (reiterating the condition that plans will provide unlimited usage for the \$9.25 and \$5.25 subsidy), but sample plans would be as follows:

**Residential Phone** Price: \$49.95 per month / Lifeline Price: \$44.70 per month.

<b>Features</b>	<b>Cost</b>
Unlimited Usage	Included
Call Waiting	Included
3 Way Calling	Included
Caller ID	Included
E911	Free
Call Return	Included
Call Forward	Included
Caller ID Block	Included
Robo Call Block	Included

Call Detail Record	Included
Simultaneous Ring	Included
Voicemail	Included
User Portal	Included

**Residential 300 Broadband** Price: \$59.95 per month / Lifeline Price: \$50.70 per month. Add phone line for \$24.95 per month

Features	Cost
Unlimited Usage	Included

**Residential 300 Broadband +Whole Home Wifi** Price: \$69.95 per month / Lifeline Price: \$60.70 per month. Add phone line for \$24.95 per month

Features	Cost
Unlimited Usage	Included

**Residential 1 Gig Broadband** Price: \$79.95 per month / Lifeline Price: \$70.70 per month. Add phone line for \$24.95 per month

Features	Cost
Unlimited Usage	Included

**Residential 1 Gig Broadband +Whole Home Wifi** Price: \$89.95 per month / Lifeline Price: \$80.70 per month. Add phone line for \$24.95 per month

Features	Cost
Unlimited Usage	Included

## **II. SUBSCRIBER ELIGIBILITY**

TVIS will comply with the uniform eligibility criteria established in section 54.409 of the Federal Communications Commission’s (“Commission”) rules, as amended by and through the 2016 Lifeline Modernization Order. TVIS will not provide a consumer with Lifeline-supported service, unless and until it has confirmed that the consumer: (i) is a qualifying low-income consumer pursuant to section 54.409; (ii) has completed the eligibility determination and certification required by section 54.410 and sections 54.404 through 54.405; and (iii) has

completed any other necessary enrollment steps.<sup>1</sup>

All prospective subscribers will be required to demonstrate eligibility based on either: (1) household income at or below one hundred-thirty five percent (135%) of the Federal Poverty Guidelines for a household of that size; or (2) the household's participation in one of the federal assistance programs listed in section 54.409 of the Commission's rules.<sup>2</sup> Accordingly, prospective subscribers will be enrolled only after their eligibility has been determined by the National Verifier in the National Lifeline Accountability Database ("NLAD").

In addition, through the certification requirements described more fully in the Plan and the use of the NLAD, TVIS will confirm that prospective subscribers are not already receiving a Lifeline service and that there are no other subscribers to a Lifeline service in the prospective subscriber's household.<sup>3</sup>

### **III. PUBLIC SAFETY AND 911/E-911 ACCESS**

TVIS offers the services that are supported by Federal universal service support mechanisms under 47 U.S.C. § 254(c), either using its own facilities or a combination of its own facilities and resale of another carrier's services. TVIS will provide its customers with access to the emergency services via E-911.

### **IV. MARKETING AND DISCLOSURE REQUIREMENTS**

TVIS will include the following information regarding its Lifeline supported offerings on marketing materials pertaining only to Lifeline supported offerings: (1) it is a Lifeline-supported service; (2) Lifeline is a government assistance program; (3) the service is non-transferable; (4) only eligible consumers may enroll in the program; (5) the program is limited to one discount per

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<sup>1</sup> 47 C.F.R. §§ 54.409, 54.410, 54.404, 54.405.

<sup>2</sup> 2016 *Lifeline Modernization Order* ¶ 7; see 47 C.F.R. § 54.409(a)(2), (b).

<sup>3</sup> 47 C.F.R. § 54.409(c).

household; (6) documentation is necessary for enrollment; and (7) TVIS's name under which it does business, TVIfiber (as the ETC).<sup>4</sup>

#### **V. WASTE, FRAUD AND ABUSE PREVENTION**

TVIS has procedures in place as set forth in the Plan for the prevention of waste fraud and abuse including but not limited to procedures to prevent duplicate subscriptions and de-enrollment procedures.

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<sup>4</sup> See 2012 Lifeline Reform Order ¶ 275; 47 C.F.R. § 54.405(c).